

**Regulatory compliance and  
safety information**

Thank you for choosing to buy a Dyson  
purifying humidifying fan.

**PH03/PH04  
PH03 YY / PH04 YY  
PH03 ZZ/ PH04 ZZ**

## IMPORTANT SAFETY INSTRUCTIONS



### WARNING

#### THE APPLIANCE AND THE REMOTE CONTROL BOTH CONTAIN MAGNETS.

1. Implanted medical devices such as pacemakers and defibrillators may be affected by strong magnetic fields. If you or someone in your household has an implanted medical device or defibrillator, avoid placing the remote control in a pocket or near to the device.
2. Credit cards and electronic storage media may also be affected by magnets and should be kept away from the remote control and the top of the appliance.

#### TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:

3. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or reasoning capabilities, or lack of experience and knowledge, only if they have been given supervision or instruction by a responsible person concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
4. This appliance must only be supplied at safety extra low voltage corresponding to the marking on the base. Dyson recommends that this appliance is only used with the power supply unit provided with it.
5. Disconnect power or unplug before removing dust from the appliance or replacing a filter. For other maintenance, refer to the 'Deep cleaning your machine' and 'Filling the water tank' sections for details.
6. Do not use this appliance if it has been dropped or if it has visible signs of damage.
7. Contact the Dyson Helpline when a service or repair is required. Do not disassemble the appliance as incorrect reassembly may result in an electric

- shock or fire. Do not attempt to modify or disassemble the UV-C emitter.
8. Do not use outdoors or on wet surfaces and do not handle any part of the appliance or plug with wet hands.
  9. Do not put any object into openings or the inlet grille. Do not use with any openings blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
  10. Use only cleaning agents recommended by Dyson.
  11. Keep the appliance away from flammable liquids, vapours, air fresheners and essential oils.
  12. Keep out of direct sunlight.
  13. Always plug directly into a wall socket. Never use with an extension cable as overloading may result in the cable overheating and catching fire.
  14. Always carry the appliance by the base, do not carry it by the loop amplifier.
  15. Do not use this appliance if it has been damaged or submerged in water.
  16. Keep this appliance and cable away from heated surfaces. Do not position the cable under furniture or appliances.
  17. If there is a loose fit between the plug and the socket or the plug becomes very hot, the socket may need to be replaced. Check with a qualified electrician to replace the socket.
  18. When refilling, only do so as described in the Dyson User manual. Do not use hot water.
  19. Do not use unless the appliance has been cleaned according to instructions.
  20. Do not pour water into any openings except for the water tank.
  21. This appliance contains a Class 1 laser. Unintended use of the appliance or damage to the housing may result in the escape of dangerous laser radiation. Do not stare at the light source. Laser radiation may, even in little doses, cause harm to the eyes and skin. Do not attempt to modify or disassemble the laser tube.
  22. This appliance contains a UV-C emitter. Unintended use of the appliance or damage to the housing may result in the escape of dangerous UV-C radiation. Do not stare at the light source. UV-C radiation may, even in little doses, cause harm to the eyes and skin.

23. **Chemical Burn and Choking Hazard.**  
Keep batteries away from children. This product contains a lithium button/coin cell battery. If a new or used lithium button/coin cell battery is swallowed or enters the body, it can cause severe internal burns and can lead to death in as little as 2 hours. Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the batteries, and keep it away from children. If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.
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#### **Additional information**

##### **Control without the remote**

- Your machine can be controlled through the MyDyson™ app.

##### **Filling the water tank**

- Before you remove the water tank, make sure that humidification modes are turned off or the water tank is empty.
- Push down the water tank release buttons on the sides of your machine.
- Slide the water tank out of your machine.
- Carry the water tank to the tap by its handle, and unclip the cap.
- Fill the water tank to the Max level with cold tap water.
- Replace the cap and secure the cap clips in place.
- Slide the water tank back into your machine until it clicks securely in place.

##### **Looking after your machine**

- To always get the best performance from your Dyson purifying humidifying fan, it's important to regularly clean it and check for blockages.

##### **Cleaning**

- If dust accumulates on the surface of your machine, wipe dust from the loop amplifier, shrouds and other parts with a clean, dry cloth.
- Look for blockages in the air inlet holes on the shroud and the small aperture inside the loop amplifier.
- Use a soft brush to remove dust and debris.
- Don't use detergents or polishes to clean your machine.

##### **Deep cleaning your machine**

##### **Important: don't turn off or unplug your machine as the cleaning instructions will appear on the screen.**

- To always get the best performance from your Dyson purifying humidifying fan, it is important to carry out regular deep cleaning to remove any limescale.
- Your machine will alert you when it needs you to carry out a Deep clean cycle.
- If you are connected to the MyDyson™ app, you will receive a notification message.
- If you are not using the MyDyson™ app, the LCD screen on your machine will alert you and the Deep clean cycle button will light up.
- Press the Deep clean cycle button on the front of your machine and your instructions will be shown on the LCD screen.
- Push down on the shroud release buttons to remove the shrouds. The inner door will spring open. Put the shrouds to one side as you carry out the Deep clean cycle.
- Push down the water tank release buttons on the sides of your machine.
- Slide the water tank out of your machine and unclip the cap.
- Remove the evaporator from your machine, place it in the water tank and refit the cap.
- Carry the water tank to the tap by its handle.
- Remove the cap and evaporator. Fill the water tank halfway to the Max level with cold tap water.
- Measure out 150g of citric acid powder and place it in the water tank.
- Agitate gently until all the citric acid powder has dissolved.
- Place the evaporator in the water tank. Fill the water tank to the Max level with cold tap water.
- Replace the cap and secure the cap clips in place.
- Wipe off any excess water to avoid drips.
- Slide the water tank into your machine until it clicks securely in place.
- When prompted by the LCD screen, press the Deep clean cycle button.
- The Deep clean cycle will start and the LCD screen will show a countdown timer.

- When the LCD screen shows the Deep clean cycle is complete, push down the water tank release buttons on the sides of your machine.
- Slide the water tank out of your machine. Carry the water tank to the tap by its handle.
- Unclip the cap, take the evaporator out of the water tank and rinse under a cold tap.
- Wipe away any excess water to avoid drips and place the evaporator to one side.
- Rinse the water tank under a cold tap. Wipe the inside of the tank to remove any excess solution and any debris.
- Refill the water tank to the Max mark and wipe off any excess water and replace the cap, making sure that the cap clips are secured.
- Push the evaporator back into your machine, making sure that it is securely in position. Close the inner door and replace the shrouds.
- Slide the water tank back into your machine and make sure it is securely in place.
- To cancel the Deep clean cycle at any point, press and hold the Deep clean cycle button for five seconds.

#### Replaceable parts

- Your machine has replaceable filter units and batteries, any other servicing must be carried out by an authorised service representative.

#### Battery replacement



##### Caution

- Unscrew the battery compartment on the remote control. Loosen the base and pull to remove the battery.
- Do not install backwards or short circuit the batteries.
- Do not attempt to dismantle or charge the batteries. Keep away from fire.
- Follow battery manufacturers' instructions when installing new batteries (battery type CR 2032).
- Always replace the screw in the remote control and refer to the battery hazard in the warning section.

#### Non-washable filter units

- Your filter units are non-washable and non-recyclable.
- Failure to replace your filter units when prompted may result in changes to product performance and appearance.
- Replacement filter units can be purchased at [www.dyson.com](http://www.dyson.com) or via the MyDyson™ app.

#### MyDyson™ app connectivity

- You must have a live internet connection in order for the MyDyson™ app to work.
- Your machine can connect to either 2.4GHz or 5GHz networks which includes most modern routers. Check your router documentation for compatibility.
- Dyson endeavours to ensure that our technology is compatible with current operating systems, but this is not guaranteed. If you have any questions or would like to check the latest compatibility, please contact the Dyson Helpline.
- Your mobile device must have Bluetooth® wireless technology 4.0 support (Bluetooth® wireless technology Low Energy) in order to set up a connection with the machine. Check your device specification for compatibility.
- BLE/Wi-Fi 2.4GHz
- Wi-Fi 5GHz
- Networked standby: 0.9W

#### Conformity information

- Hereby, Dyson declares that this environmental control radio equipment is in compliance with Directive 2014/53/EU.
- The full text of the EU Declaration of Conformity is available at the following internet address:
- [www.dyson.co.uk/inside-dyson/terms/compliance](http://www.dyson.co.uk/inside-dyson/terms/compliance) (GB)
- [www.dyson.ie/inside-dyson/terms/compliance](http://www.dyson.ie/inside-dyson/terms/compliance) (IE)
- Bluetooth 2.4GHz, 0.02W max

#### Disposal information

- Dyson products are made from high grade recyclable materials. Recycle where possible.
- Dispose of or recycle the battery in accordance with local ordinances or regulations.



- This symbol indicates that this machine should not be disposed with your general household waste. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. When this machine has reached the end of its serviceable life, please take it to a recognised WEEE (Waste Electrical and Electronic Equipment) collection facility such as your local civic amenity site for recycling. Your local authority or retailer will be able to advise you of your nearest recycling facility.
- Keep the used batteries away from children as these can still harm children if swallowed.
- Your filter units are non-washable and non-recyclable.
- Dispose of the exhausted filter unit(s) in accordance with local ordinances or regulations.
- The battery should be removed from the machine before disposal.

### Limited 2-year guarantee

Terms and conditions of the Dyson 2-year limited guarantee are set out below. The name, address details of the Dyson guarantor for your country are set out in this document – please refer to the table on the back page for full details.

#### What is covered

- The repair or replacement of your Dyson machine (at Dyson's discretion) if it is found to be defective due to faulty materials, workmanship or function within two years of purchase or delivery (if any part is no longer available or out of manufacture, Dyson will replace it with a functional replacement part).

#### What is not covered

- Replacement filter units. The machine's filter units are not covered by the guarantee.

Dyson does not guarantee the repair or replacement of a product where a defect is the result of:

- Damage caused by not carrying out the recommended machine maintenance.
- Accidental damage, faults caused by negligent use or care, misuse, neglect, carelessness or operation or handling of the machine which is not in accordance with the Dyson User manual.
- Use of the machine for anything other than normal domestic household purposes.
- Use of parts not assembled or installed in accordance with the instructions of Dyson.
- Use of parts and accessories which are not genuine Dyson components.
- Faulty installation (except where installed by Dyson).
- Repairs or alterations carried out by parties other than Dyson or its authorised agents.
- Blockages – Refer to the Dyson User manual for details on how to look for and clear blockages.
- Normal wear and tear (e.g. fuse etc.).
- Reduction in battery discharge time due to battery age or use (where applicable).

If you are in any doubt as to what is covered by your guarantee, please contact the Dyson Helpline.

#### Summary of cover

- The guarantee becomes effective from the date of purchase (or the date of delivery if this is later).
- You must provide proof of (both the original and any subsequent) delivery/purchase before any work can be carried out on your Dyson machine. Without this proof, any work carried out will be chargeable. Keep your receipt or delivery note.
- All work will be carried out by Dyson or its authorised agents.
- Any parts which are replaced by Dyson will become the property of Dyson.
- The repair or replacement of your Dyson machine under guarantee will not extend the period of guarantee unless this is required by local law in the country of purchase.
- The guarantee provides benefits which are additional to and do not affect your statutory rights as a consumer and will apply whether you purchased your product directly from Dyson or from a third party.

#### Important data protection information

You will need to provide us with basic contact information when you register your Dyson machine or via the MyDyson™ app.

When registering your Dyson machine:

- You will need to provide us with basic contact information to register your machine and enable us to support your guarantee.

When registering via the MyDyson™ app:

- You will need to provide us with basic contact information to register the MyDyson™ app. This enables us to securely link your machine to your instance of the app.
- When you register, you will have the opportunity to choose whether you would like to receive communications from us. If you opt-in to communications from Dyson, we will send you details of special offers and news of our latest innovations.
- We never sell your information to third parties and only use information that you share with us as defined by our privacy policies which are available on our website at [privacy.dyson.com](http://privacy.dyson.com).



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